

**WI-NENA CHAPTER MEETING MINUTES**  
November 16, 2005 – 10:00 a.m. Regular Meeting

**Call to Order:** Chapter President, Al Blencoe at 10:15 a.m.

**Roll Call:** Board Members Present were Al Blencoe, Jay Maritz, Melissa Gilgenbach, Julie Cipra, and absent, Lynn Wallace.

Members present were:

Steve Hildre, GeoComm; Keigh Cleasby, Rock County Comm Center; Connie Catterall, WI State Patrol; Wendy Maechtle, Ozaukee County SO; Jim Tollaksen, Verizon; Connie Briggs, CenturyTel; Sally Dickinson, Appleton Police Dept; Mary Schuelke, Outagamie County; Kathy Ivans, Menomonee Falls PD; Dennis Stillwagon, Positron Public Safety; Corey Kopenski, SBC Public Safety; Kate Beinecke, SBC Public Safety; Dave Sleeter, Rock County Comm Center.

**Approve Minutes** of last regular meeting on August 10<sup>th</sup>, 2005 as posted on website. Motion to approve by Jay Maritz and Melissa Gilgenbach.

**Public Comment:** None

**Treasurer's Report:** Balance as of November 30, 2005 is \$30,779.33 and \$4000 has already been pre-paid toward the 2006 conference.

**Vonage PowerPoint Presentation:**

Mark Trierweiler, Director of Regional 911 Relations, conducted remotely over telephone. By November 28, 2005 Vonage will have tested/turned up 1000 PSAP's and should reach 3000 by February, 2006 which is about 90% of their customer base. So far, 98% of customers have confirmed understanding and all new customers must confirm understanding to receive service.

Various Q&A: Mark clarified that the seven digit phone number PSAP'S are providing to Vonage will only be used as an alternate position if 911 is down. Vonage is working with LEC's to get MSAG's right now. Jay Maritz asked how they will deal with nomadic calls since this was not in the FCC order. Subscribers will get a message when they boot up asking where they are/is this your registered address? If not, they can enter their location online and it is updated immediately. Estimate nomadic subscriber counts are fairly small. Current figures show that VoIP growth is faster than wireless was and they believe it will continue.

**2006 Conference:**

We will be promoting to other groups such as Sheriff's and Chief's, and WLIA people. Registration fees will not increase for attendees but vendor fees will go up a bit.

Executive Board toured the facilities to get a feel for how things need to be set up; Q&A with conference staff. Majority of what we have seen is very positive. Proximity of class rooms to vendor area is very good. Rooms are larger and better equipped with electronic class room schedules near each room.

Major expenses have been determined but still some concern about unplanned/unknown smaller costs. Will be working with hotel staff to nail these expenses down and to provide a steady flow of information to attendees regarding such things as rooms, hotel policies, registration, rates, etc.

The hotel was clear that anyone receiving the state rate/tax exemption must pay with a government credit card/check and bring their tax exempt form with them. One person rate will be \$62.00 and up to four people in a room is \$99.00. The extra room charge for additional people will be strictly enforced as this would include up to four Waterpark passes as well.

**2006 Conference Schedule Changes:**

The Board is considering holding classes until 5:30 Monday and Tuesday along with keeping evening activities like the banquet to just one night. This would allow one night to be free for those who want to use the Waterpark/resort area. Member input on how you feel about this would be appreciated.

**Wireless Grant Process:**

The Governor will hold a press release on Thursday, November 17 to announce grant awards. You may check the PSC or WINENA website and written notifications will be out the week of November 21<sup>st</sup>.

**Collaboration:** WLIA has a full time lobbyist and has indicated we may be able to use if we are heading towards same goal. Members of both APCO and NENA will be asked to form/join new committees such as Newsletter, Legislative, Training/Education, and Website. Any volunteers should contact a board member. Newsletter articles can be sent to Jay Loeffler at LaCrosse County. We will begin a new piece called PSAP Spotlight which will highlight one county/PSAP.

**TERT, Telecommunicator Emergency Response Team:**

Should NENA become a part of this? TERT is basically a critical incident response team of trained dispatchers who could help in another center during a crisis such as a tornado, flood, hurricane, overwhelming events, etc.

Connie Catterall of WI State Patrol explained that the SE Communications Supervisors Group is also raising this issue so perhaps a joint committee could work on this. The State may be able to provide training and WI Emergency Mgmt has local command posts, etc. The SIEC, State Interoperability Executive Committee could be brought in on the concept as well. Interested members from APCO/NENA can contact Connie Catterall of WI State Patrol.

**Joint APCO/NENA Meeting:**

Considering the possibility of holding a joint meeting during Telecommunicator Week in April. Would split into an a.m. and p.m. session and would allow time in between for joint committees to meet. Will keep membership updated as we progress.

**Next Meeting Date:**

February 8, 2006 10:00 a.m. Meeting place to be determined.

Motion to adjourn by Jay Maritz and Melissa Gilgenbach

Respectfully submitted,

*Julie M. Cipra*

Julie Cipra, Secretary